

# Information about ATT and Xfinity/Comcast Email Accounts

Not all email accounts are created equal. In recent years, our store has noticed troublesome and frustrating issues with ATT and Xfinity/Comcast AND Charter email addresses. These email accounts create problems with reading email on your iPad, iPhone, Mac, and other devices on occasion. Additionally, these email services all use Yahoo mail to facilitate the exchange of messages, creating confusing layers and nuance where things should be much more simple. We regularly find that our customers have issues sending and receiving email on their apple devices when using these accounts.

**If you have had difficulty getting into your ATT or Xfinity/Comcast or Charter email, we suggest that you read this document carefully.**

At Affordable iStore, we want to officially recommend that all of our customers having issues with these email providers switch accounts as they are able to do so. There are many other email providers to choose from such as Outlook (Microsoft), Gmail, or even Apple's own iCloud email service. **We believe that Gmail and iCloud are the two best email options available for most users today. We say this because they offer the best combination of convenience, privacy, security, compatibility, and ease of use.** Another alternative for Apple users is Proton Mail, an open-source email solution that focuses on privacy. However, Proton Mail does come with some caveats. Proton Mail requires additional steps to set up and use with Apple Mail services, making it difficult to install and work with regularly.

## How to Switch

- (1) Create an email account with [iCloud Mail](#), or [Gmail](#),
- (2) If you are able to do so, login to your old email account on the official page
- (3) Click [here for Xfinity/Comcast](#), [here for ATT](#), or [here for Charter/Spectrum](#)
- (4) Search your email settings for "email forwarding" if it is available
- (5) Email forwarding will send email from your old address to the new one
- (6) Switch over any internet accounts you have to your new email accounts
- (7) Tell your friends and family that you have made the switch!